

# Important notice:

## Kent Libraries to close temporarily from Friday 20 March 2020

Under the exceptional circumstances caused by COVID-19, we are implementing the following temporary changes:

- **All 99 libraries will close** to the public, including the mobile library service, from normal closing time on Friday 20 March 2020 until further notice. We will keep this under review.
- We will ensure all loan periods are extended for all customers until the end of June. If you need further extensions after June, please let us know via [libraries@kent.gov.uk](mailto:libraries@kent.gov.uk), social media or call us on 03000 41 31 31.
- If you have reservations, or reservations on order, they will be kept safe until we re-open. Once we re-open, they will be available for 10 days before going back into circulation. If you cannot collect the reservation during that time we will refund you the reservation fee or re-order it at no additional charge.
- Remember that our digital collections are always available. These include reference resources as well as free e-books, e-audio books, a vast range of the latest e-magazines and daily e-newspapers. These can be accessed at [kent.gov.uk/libs](http://kent.gov.uk/libs)
- The Ask a Kent Librarian Service will remain available on 03000 41 64 38, email [akl@kent.gov.uk](mailto:akl@kent.gov.uk) or via 24/7 chat at [www.kent.gov.uk/askakentlibrarian](http://www.kent.gov.uk/askakentlibrarian)

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